MedChi Care Transformation Organization

Below are some suggestions to assist you in completing the First Quarter Reporting Questionnaire. **First and foremost, we want you to be genuine and sincere in your answers**. This is to simply to provide some clarity.

Function 1
Empanelment

- Do you primarily empanel beneficiaries by practitioner (i.e., each MD, DO, PA, or NP) or by care team (i.e., practitioner-led teams)?
    - *If you are a solo practitioner, check practitioner, otherwise answer accordingly*
- What is your active beneficiary lookback period?
    - *What do you consider is an active patient in your practice?*
- Empanelment Status
    - *Total number of beneficiaries may be found in the Payment & Attribution tab in the CMS MDPCP Portal*

24/7 Access

- Does a clinician or care team member from your practice site usually provide 24/7 coverage?
    - *This is specific to your individual practice, so answer to the best of your ability*

Continuity of Care

- Do you track continuity of care (in terms of how often beneficiaries see the practitioner or care team to which they are empaneled) for your beneficiaries?
    - *This is specific to your individual practice, so answer to the best of your ability*

Enhanced Access and Communication

- When beneficiaries need it, my practice is able to provide...
    - *This is specific to your individual practice, so answer to the best of your ability*

Function 2
Risk Stratification

- Do you risk stratify your empaneled beneficiaries?
    - *Please note in the next question that "Intuition only" is an acceptable answer as to how you risk stratify your patients, so you may answer "Yes" without using any kind of data-driven formula*
- What factors are included in your data-driven algorithm for risk stratifying your beneficiaries? (Select all that apply)
    - *This is specific to your individual practice, so answer to the best of your ability*
- What factors do you consider when using care team/clinical intuition to stratify your beneficiaries? Do not include factors included in your data-driven algorithm. (Select all that apply)
    - *This is specific to your individual practice, so answer to the best of your ability*
- What prompts reassessment of a beneficiary's risk stratification assignment?
    - *This is specific to your individual practice, so answer to the best of your ability*
- Is risk stratification integrated within your EHR or health IT system?
    - *This is specific to your individual practice, so answer to the best of your ability*

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Identifying Beneficiaries for Care Management

- In the table below, please tell us how your beneficiary population is risk stratified and targeted for care management, using your practice's chosen risk stratification method.
  Report your beneficiary counts based on a convenient day or moment, as close as possible to the last day of the month.
  - *This is specific to your individual practice, so answer to the best of your ability*
- How do you identify beneficiaries for episodic care management (short-term goal-directed care management for beneficiaries not in longitudinal care management)? (Select all that apply)
  - *This is specific to your individual practice, so answer to the best of your ability*

Care Management Staffing

- What type of clinician and staff at your practice is/are primarily responsible for each of the following care management and coordination activities? (Select all the activities that apply in your practice)
  - *This is specific to your individual practice, so answer to the best of your ability*

Identifying Hospitals and EDs Your Beneficiaries Use

- Identify up to three target hospital(s) and emergency department(s) (EDs) that your beneficiaries generally used the most over the last quarter
  - *This is specific to your individual practice, so answer to the best of your ability Note – this is 2.5*

Beneficiary Follow-Up - Hospital and ED Discharge

- In the table below, provide the counts of your beneficiaries discharged from the emergency department (ED) in the last quarter and those who received follow-up contact within one week after visiting the ED.
  - *This hospitals auto-populate based on which ED(s) you indicated in 2.5, you must enter the beneficiary count*
- In the table below, provide the counts of your beneficiaries discharged from the hospital in the last quarter and those who received follow-up contact within two business days after hospital discharge.
  - *This hospitals auto-populate based on which hospital(s) you indicated in 2.5, you must enter the beneficiary count*
- How do you identify beneficiaries for episodic care management (short-term goal-directed care management for beneficiaries not in longitudinal care management)?(Select all that apply)
  - *This is specific to your individual practice, so answer to the best of your ability*

Function 3
Coordinated Referral Management with Specialists

- Identify the high-volume or high-cost specialists and health care organizations with whom you have coordinated referral management. (Select all that apply)
  - *This is specific to your individual practice, so answer to the best of your ability*

Identifying and Communicating with Hospitals and EDs Your Beneficiaries Use

- Tell us how you coordinate and communicate about admission/discharge/transfer (ADT) information with the hospitals and EDs where your beneficiaries seek care.
  - *This hospitals auto-populate based on which hospitals/EDs you indicated in 2.5.*

Behavioral Health Integration

- What is your practice's primary strategy for addressing behavioral health needs? If you are planning to integrate one of the behavioral health models listed below, please select that option
  - *Behavioral health integration with Care Management for Mental Illness (Option 1) – This option is for practices that have Behavioral Health currently embedded in their practice such as a psychologist or LCSW*
  - *Behavioral health integration with the Primary Care Behaviorist model (Option 2) – This option is for practices who will utilize outside resources – MedChi CTO will provide these resources*
- What mental health conditions are you targeting with your behavioral health strategy? (Select all that apply)
  - *The outside resources provided by the MedChi CTO will initially help you target Anxiety disorders, Depressive disorders, Substance use disorders. Please check any others you target in your practice*
- What types of targeted tactics for your beneficiaries are available at your practice? (Select all that apply)
  - *This is specific to your individual practice, so answer to the best of your ability*
  - *Please Note: MedChi CTO will be providing SBIRT Training to all practices*

Linkages with Social Services

- Do you routinely screen your beneficiaries for unmet social needs?
  - *This is specific to your individual practice, so answer to the best of your ability*
- What type of screening tool(s) do you use or adapt to capture unmet social needs in your beneficiary population? (Select all that apply)
  - *This is specific to your individual practice, so answer to the best of your ability*
- Are screening tools or questions integrated with your EHR or health IT system?
  - *This is specific to your individual practice, so answer to the best of your ability*

Coordinating with Social Service Resources

- How frequently is the inventory of social service resources your practice uses updated?
  - *This is specific to your individual practice, so answer to the best of your ability*
- Do you have an inventory of social service resources integrated with your EHR?
  - *This is specific to your individual practice, so answer to the best of your ability*
- Identify the social service resources and supports with whom you have established relationships to address the prioritized areas you selected above. (Select all that apply)
  - *This is specific to your individual practice, so answer to the best of your ability*

Function 4
Engaging Beneficiaries and Caregivers in Your Practice

- Tell us how frequently your practice engages beneficiaries and caregivers in...
  - *This is specific to your individual practice, so answer to the best of your ability*
- Which of the following steps has your practice achieved to implement and integrate the PFAC? (Select all that apply)
  - *This is specific to your individual practice, so answer to the best of your ability*
  - *As we get more information regarding PFAC, the CTO will provide guidance and assistance*

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- Who typically meets with or is a part of your PFAC?
    - *This is specific to your individual practice, so answer to the best of your ability*
    - *As we get more information regarding PFAC, the CTO will provide guidance and assistance*
- Is the PFAC representative of your practice's overall beneficiary population in the following ways?
    - *This is specific to your individual practice, so answer to the best of your ability*
    - *As we get more information regarding PFAC, the CTO will provide guidance and assistance*

Self-Management Support for Selected Conditions

- For which conditions did your practice provide condition-specific support for self-management in the last quarter? (Select all that apply)
    - *This is specific to your individual practice, so answer to the best of your ability*
    - *Please remember the metrics for 2019 are: Hypertension, Substance Use Disorders, and Diabetes A1C*
- How do you identify beneficiaries for self-management support? (Select all that apply)
    - *This is specific to your individual practice, so answer to the best of your ability*
- How frequently does your practice implement each of the following aspects of self-management support to beneficiaries and caregivers?
    - *This is specific to your individual practice, so answer to the best of your ability*

Function 5
Team-Based Care

- How often do care teams at your practice have structured huddles focused on beneficiary care?
    - *This is specific to your individual practice, so answer to the best of your ability*
- How often do care teams at your practice have scheduled care team meetings to discuss high-risk beneficiaries and planned care?
    - *This is specific to your individual practice, so answer to the best of your ability*
- How often are the following clinical activities delegated to members of the care team (e.g., RN, MA, front desk, or other practice staff) other than the practitioner?
    - *This is specific to your individual practice, so answer to the best of your ability*
- How often do care teams at your practice meet and review quality improvement data (e.g., data on quality, cost, utilization, and beneficiary experience of care)*?*
    - *This is specific to your individual practice, so answer to the best of your ability*

General
General Information
MDPCP Program Questions
The remainder of the questions are practice specific

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